

## How to Communicate through Connect

Within your Dashboard, open an application or permit by clicking on it. Once it's open, click on "Comment". From this screen, you can communicate directly with our office about your project and plans. This is where you will also see communication from our office to you. When your comment is replied to, you will receive an email notification of the comment and a summary of which application it refers to.

The screenshot displays the 'Connect' dashboard for application 24-03-03021. On the left, there is a 'Subscribed' status and a document icon with a pencil. The main content area is divided into two sections: 'Application Info' and 'Res Building Info'. The 'Application Info' section contains a table with the following data:

Application Number	Parcel Address	Address	City
24-03-03021	Brainerd Dr, Texas 76179, USA	Brainerd Dr, Texas 76179, USA	Fort Worth
State	Subdivision Name	Application Type	Application Status
TX	Northpointe	FW New Bldg Permit	Online Submittal

Below the application details, there is a navigation bar with tabs for 'Document 11', 'File', 'Contact 1', 'File', 'Comment 0', and 'Map'. The 'Comment 0' tab is highlighted with a red box. Below the navigation bar, there is an 'Add comment' section with a 'Subject:' field, a rich text editor with formatting options (B, I, U, quote, H1, H2, list, link, unlink, indent, outdent, undo, redo), a text area with the placeholder 'Add your comment here...', an attachment icon, and a submit arrow.